

AGN. NO.

MOTION BY MAYOR MICHAEL D. ANTONOVICH

March 24, 2015

The County of Los Angeles Chief Executive Office, Quality and Productivity Commission, and the Board of Supervisors will serve as hosts for the Thirteenth Annual Commissioners' Leadership Conference, on Wednesday, May 27, 2015, 8:30 a.m. to 12:30 p.m. at the Music Center. "Innovation in Customer Service: Access, Care and Response," is the theme for the conference, which is designed to strengthen the ability of Los Angeles County executives and managers to identify efficiencies and enhance productivity through the use of new and innovative technologies in customer service.

Increased productivity and efficiency has a direct impact on the quality of programs and services provided to the nearly 10 million Los Angeles County residents.

I, THEREFORE, MOVE that the Board of Supervisors:

1. Proclaim Wednesday, May 27, 2015, as "Innovation in Customer Service: Access, Care and Response" day in support of the Leadership Conference;
2. Encourage members of the Board of Supervisors and staff, Quality and Productivity Commissioners, all Commission and Advisory Board Members, Departments Heads, County Executives, Departmental Quality and Productivity

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Solis _____

Ridley-Thomas _____

Kuehl _____

Knabe _____

Antonovich _____

Managers, and Information Technology Managers and Supervisors to attend the Commissioners' Leadership Conference on May 27, 2015;

3. Waive the parking fees in the amount of \$4,400 for approximately 220 vehicles at the Music Center, Lot 14 garage, excluding the cost of liability insurance; and
4. Request the Chief Executive Officer and the Director of the Internal Services Department provide the necessary support services for activities related to the Thirteenth Annual Commissioners' Leadership Conference.

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